



STM LOTTERY SDN. BHD.

Registration No. 196901000090 (8420-D)



PRESS RELEASE
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STM LOTTERY ACHIEVES LEVEL 3 OF WLA RESPONSIBLE GAMING FRAMEWORK

STM Lottery Sdn. Bhd. (STM Lottery) proudly announces that it has been granted Level 3 recognition in the Responsible Gaming Framework (RGF) by the World Lottery Association (WLA) in accordance with the recommendation of its Independent Assessment Panel.

The acknowledgment underscores STM Lottery's unwavering commitment to promoting responsible gaming practices and ensuring the highest standards of player protection. The WLA RGF is a comprehensive set of guidelines designed to assess and enhance the responsible gaming initiatives of lottery organisations worldwide.

To achieve the Level 3 accreditation from Level 2 of the WLA RGF, STM Lottery has enhanced its efforts to promote responsible gaming to its customers. For instance, a series of player education and awareness campaigns has been implemented based on the seven responsible gaming principles developed by the WLA; the company has incorporated measures for its customers to test, detect and address any signs of problem gaming.

STM Lottery actively trains its employees to equip with responsible gaming knowledge to be able to offer assistance to its customers who may need help in addressing problem gaming issues; the company also collaborates with industry regulators, community organisations, and other stakeholders to promote responsible gaming on a broader scale.

WLA RGF Independent Assessment Panel Chairperson Ms. Anne Pattberg commented that "You (STM Lottery) provided a concise, well-organised and structured application. All elements are addressed in a pertinent and comprehensive way."

STM Lottery General Manager (Admin & Logistics) Mr. Tung Kai Shek said the company is proud to stand alongside other industry leaders in achieving Level 3 recognition from the WLA. This accomplishment reflects its ongoing efforts to prioritise players' well-being and maintain the highest standards of integrity in its operations. "We understand the importance of promoting responsible gaming as an integral part of our corporate social responsibility. We believe that by adhering to the RGF, we contribute to the overall sustainability and credibility of the industry.

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"We extend our gratitude to the WLA for their rigorous evaluation and acknowledgment of our commitment to responsible gaming as we strive to create a safe and fun gaming experience for all," he said.

STM Lottery is the largest Number Forecast Operator that offers 4 Sports Toto digit games, a Jackpot-type Digit game and 3 Lotto games in Malaysia. For more information about STM Lottery's responsible gaming initiatives, please visit www.sportstoto.com.my and its Instagram profile at www.instagram.com/toto4green.

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